



Kent and Medway

Private and confidential

Primary and Community (Out of Hospital) Care

Sent via email to all General Practices

Friday 28 March 2024

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Dear Practice Manager

RE: Primary Care Quality Standard (PCQS) Update

NHS Kent and Medway and the Kent Local Medical Committee have been collaborating on the review and redesign of all Primary Care Quality Standard (PCQS) services. The focus of the review and redesign is to ensure that services offered are consistent, equitable, sustainable and, most importantly, help to achieve good health outcomes for those living in Kent and Medway. In addition, the review will examine the costs associated with service delivery to ensure that tariffs are fair and proportionate to support the resilience of General Practice.

The current PCQS Contract is due to expire on 31 March 2024. This will now be extended to 30 September 2024. The extension will allow sufficient time to complete the review and redesign, and request approval via the formal governance process.

In July 2023, NHS Kent and Medway informed all practices that a 1.8% uplift will be applied to all PCQS tariffs from 1 July 2023, and retrospectively from 1 April 2023. We can now inform you that a further uplift of 0.6% will automatically be applied retrospectively to all PCQS tariffs from 1 April 2023. Therefore, a total uplift of 2.4% will have been applied to all PCQS tariffs from 1 April 2023. The adjustment will be made in April 2024.

Please be advised that a formal contract extension letter and further information about tariff uplifts and retrospective payments will be sent to all practices from NHS Kent and Medway.

We'd like to take this opportunity to thank you for your patience whilst we seek to continue and conclude the review and redesign of PCQS.

Yours sincerely

Chair | Cedi Frederick
Chief Executive | Paul Bentley

Together, we can



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Sukh Singh
Director of Primary & Community (Out of Hospital) Care



Dr Gaurav Gupta
Chairman of the Kent LMC