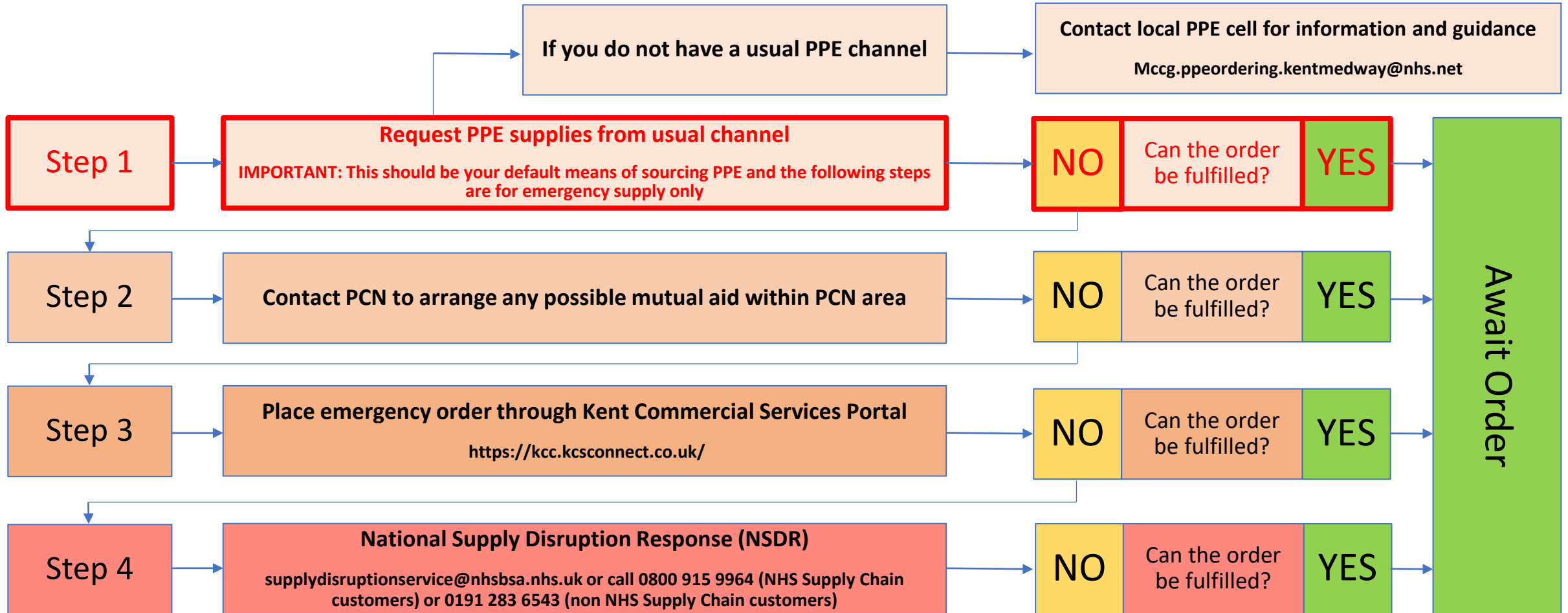


Escalation process if care provider has less than 48 hrs of PPE remaining



Information required when escalating a PPE requirement

Customer name
 Contact e-mail
 Contact telephone
 Organisation name

Organisation address
 Order reference
 Delivery address
 Special delivery instructions

Dealing with confirmed COVID-19 case(s) – Y/N
 Dealing with suspected COVID-19 case(s) – Y/N
 Dealing with 'shielded' people – Y/N