

Sent on behalf of the CCG and all acute, community and mental health providers of NHS services in Kent and Medway.



Kent and Medway

A message to all GP referrers for NHS services in Kent and Medway

Organisations delivering NHS and social care services have all faced enormous challenges in preparing for and now delivering safe and effective care during the Covid-19 pandemic – the response has been a credit to the entire system. Reshaping the care system has had an impact on the delivery of services for non-Covid patients but all parts of the system have endeavoured to protect services as much as possible across both primary and secondary care.

As organisations receiving referrals from GPs we are contacting you to make clear that referrals continue to be accepted – there may be treatment delays in some areas because of the realignment of resources to support the response to Covid-19 but you should continue to refer in line with your clinical assessment of patient need. If you should experience any problems please raise your concerns with the relevant organisation.

While the impacts of Covid-19 will remain with us for a prolonged period, like you we are now turning our thoughts to the recovery phase. We will all endeavour to make sure that the best of the innovation, collaboration and flexibility that has flowered in recent times will be maintained for the benefit of all patients.

Stay safe

Louise Ashley, Chief Executive, Dartford and Gravesham NHS Trust

Susan Acott, Chief Executive, East Kent Hospitals University NHS Trust

Paul Bentley, Chief Executive, Kent Community Health NHS Foundation Trust

Wilf Williams, Accountable Officer, Kent and Medway Clinical Commissioning Group

Helen Greateorex, Chief Executive, Kent and Medway NHS and Social Care Partnership Trust

Miles Scott, Chief Executive, Maidstone and Tunbridge Wells NHS Trust

James Devine, Chief Executive, Medway NHS Foundation Trust

Martin Riley, Managing Director, Medway Community Healthcare

Patrick Birchall, Managing Director North Kent, Virgin Care Limited