

*02 July 2020*

**For general practice in Kent and Medway**

## COVID-19 Update 32

This update is provided by Kent and Medway CCG to provide information to help practices deal with the COVID-19 pandemic.

If you have any feedback or ideas to make the updates more useful to you please email [kmccg.gpscovid19@nhs.net](mailto:kmccg.gpscovid19@nhs.net)

## Clinical Advice & Support

### **Brief guidance about domestic abuse and 'virtual' health settings**

As we have seen an increase in the use of virtual health settings, some healthcare professionals have asked for more support to ask about domestic abuse whilst on a telephone call or virtual consultation. SafeLives and IRISi, together with input and endorsement by partners in the Violence Against Women and Girls sector have created [guidance](#) to support health professionals to safely ask patients about domestic abuse in virtual settings. It sets out five simple steps to help staff identify and respond to people who might be at risk. Please share the advice with your teams.

### **Kent and Medway Care Record**

Please see the attached briefing about the mobilisation of the Kent and Medway Care Record. A letter and supporting Data Protection Impact Assessment (DPIA) will be sent to practices next week.

## Administration

### New to Partnership Payment Guidance

The New to Partnership Payment scheme has been launched and the scheme documents are now [available on the NHS England website](#).

### GP Patient Survey

The 2020 GP Patient Survey will be published by NHS England at 9.30am on Thursday 9 July 2020. The findings are published at [www.gp-patient.co.uk](http://www.gp-patient.co.uk) by Ipsos MORI.

### Developing 'CQRS Local'

NHSX are developing a new nationally supplied product "CQRS Local" to support payment calculations for locally incentivised services from February 2021, in readiness for live operations from 1 April 2021.

End user input into the ongoing development of CQRS Local will be invaluable to ensure the end product meets the needs and requirement of future users. This is why NHSX has established an **End User Working Group** for **CQRS Local** and welcomes people who have experience of the provider management processes of local enhanced services to put themselves forward to join this group. This maybe clerical staff within GP practices, Practice Managers or Practice Business Managers.

Participation will entail attendance (via Teams) featuring product demonstrations showing how the system would work in practice with live examples. This will provide a platform for end users to feedback their views on how the system could be refined and improved before it's go-live in April 2021. Meetings will take place once a month for 1-2 hours.

To find out more information or express your interest in joining this group please contact [joanne.byrne13@nhs.net](mailto:joanne.byrne13@nhs.net) or [Robbie.palmer@nhs.net](mailto:Robbie.palmer@nhs.net)