



Important information for GP practices across Kent and Medway  
**Thursday 16 July 2020**

## Clinical advice and support

### Kent and Medway Care Record - important next step

The mobilisation of the Kent and Medway Care Record (the KMCR) is progressing well. The KMCR will deliver a single integrated care record for use across the county by health and social care professionals in the provision of integrated direct care.

To enable the KMCR to be activated, **minor changes to GP systems** (as agreed with your GPSoC provider) need to be made. These changes will permit patient data to be shared with other clinical and health professionals involved in the care of your patients.

EMIS practices need to **enable data-sharing** within their local systems by

the end of July. The GPIT team will be contacting EMIS practices next week to provide any support needed with the configuration.

The configuration needs to be **completed before the end of July**. In turn, this will then allow us to complete the KMCR Covid dashboard to go live and to commence the clinical pilot. If you are a VISION practice you do not need to do anything else, because this will be managed centrally.

More information about the KMCR, and how it will contribute to Covid recovery and integrated care, is available in the [briefing for GPs](#) and [letter](#). A [DPIA](#) is also available.

If you have any queries or questions please do not hesitate to contact the [KMCR project team](#).

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IT

## VPN activation

We are aware that 400 VPN tokens issued with laptops for GPs and practice staff during Covid have not been activated.

The CCG digital and primary care teams are working with NEL to identify any issues so that we can help practices to use the VPNs. In the meantime, please read this [user guide](#). Please contact [Sean Key](#) if you are having any issues activating or using your VPN token.

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## Zoom security

The CCG has been asked whether Zoom (a video conferencing platform) can be used by practices.

MS Teams is the NHS Digital approved system and should be used where possible. Other commercial systems, such as Zoom, are not assured nationally but can be used if necessary, providing that personal and confidential information is safeguarded. NHS digital has published [further guidance](#) on this.

A risk assessment will need to be completed if a practice feels it is unable to use MS Teams and needs to use Zoom as an alternative. The CCG's [data protection office](#) can support this risk assessment.

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## NHSMail update

NHSMail is being refreshed to meet updated standards and move services onto Microsoft's "Exchange Online" platform. This process will start shortly and is expected to be completed by October.

As part of this, NHSMail has been sending out communications regarding the technical preparations for the migration. NEL has carried out a number of actions to ensure this migration runs smoothly, including upgrading office installs to Office 2010 SP2 or Office 365 as appropriate to ensure compatibility with the new Exchange protocols.

NEL is working to ensure that Windows updates are being installed promptly to make sure systems are up-to-date. This will protect against security

threats and ensure continuing compatibility with web and cloud-based services.

Please make sure all devices are regularly **switched on** to receive updates and **rebooted** when required to install those updates and avoid any disruption.

NEL is also continuing to work to ensure that Windows 7 systems are refreshed to Windows 10 as quickly as possible to improve compatibility and to ensure device compliance and performance across the estate.

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If you have any feedback or ideas to make the updates more useful to you please email [kmccg.gpscovid19@nhs.net](mailto:kmccg.gpscovid19@nhs.net)

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## Useful links

- [Weekly stakeholder bulletin](#)
- [Offers for NHS staff](#)

**The deadline for articles for this update is 11am on Mondays.**

**Produced by:**

**The Communications Team  
NHS Kent and Medway Clinical  
Commissioning Group**

