



**Important information for GP practices across Kent and Medway**  
**Thursday 30 July 2020**

## **Clinical advice and support**

### **Guidance on planned care in hospitals**

Guidance on arranging planned care in hospitals and diagnostic services is available [on the NICE website](#).

There is a helpful flow chart to facilitate the decision-making process for both patients and providers and this is detailed below. Please do let the quality team know via [email](#) if you need any further information.

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### **Macmillan Cancer Awareness training sessions**

Due to the success of the sessions delivered in July, the Macmillan Cancer Awareness virtual modules will continue until December. These modules are accessible to healthcare professionals working in primary care throughout Kent and Medway and will operate on a rolling program for the rest of this year, via Microsoft Teams. Each module is one hour and you can pick and

choose which sessions you would like to complete. If you would like to attend a session(s) [please book online](#). If you have any questions please contact [Kate Regan](#).

## IT

### Re-enter NHSMail passwords

NHSMail users will be asked to re-enter email passwords on non-mobile devices from Wednesday 5 August. This follows a security update on NHSMail the day before.

Practice Manager/IT Leads will also need to re-enter the NHSMail password on applications, like Docman etc, that are linked to NHSMail accounts for sending emails.

The change is not expected to affect mobile device users or those that access their email via Outlook Web Access (via web browser). More details are [in this alert](#).

## Infection Prevention and Control

### Letters of conformity for certain masks

Some organisations have received Type IIR masks without the required labels stating they are Type IIR. Letters of conformity are now available for [Shandong Zhushi](#), [Hitex](#) and [Henan Anbang](#) masks.

# Local Area Updates

## East Kent

Updates from East Kent Hospitals University NHS Foundation Trust (EKHUFT) on [reopening services](#) and on [cardiology](#).

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## Useful links

- [Weekly stakeholder bulletin](#)
- [Offers for NHS staff](#)

Produced by the communications team, NHS Kent and Medway Clinical Commissioning Group