



Important information for GP practices across Kent and Medway
Thursday 3 September 2020

Clinical advice and support

Covid-19 incidence - new data

The regular [national Covid-19 surveillance report](#) is now available for week commencing 17 August. The report now includes regional graphs of weekly Covid-19 incidence adjusted for the population size of ethnic groups so it is easier to see how the pandemic is affecting different ethnic groups in different regions.

Cancer master classes for practice nurses

Over the Autumn clinical nurse specialists will lead virtual sessions for practice nurses about caring for people with specific cancer types - oral cancer, metastatic breast cancer, skin cancer and prostate cancer. The first session will be on 28 September and will look at the patient experience. These sessions complement the cancer awareness sessions which have been running virtually

since July. All sessions are one hour. More information about sessions and [how to book here](#).

Covid-19 Quality Improvement Programme - invitation to participate

We have been asked to share information regarding a free [Covid-19 Quality Improvement Programme](#). The programme has been funded and developed by Optimum Patient Care (OPC) in partnership with leading academics and practitioners to support the NHS Primary Care sector with high quality care provision for their patients affected by Covid-19, either because of the virus or lockdown. [OPC Quality Improvement Service](#) is a social enterprise that already provides free quality improvement services to over 700 GP practices in the UK.

Practices are supported with secure remote data collection from their clinical systems (e.g. EMIS, Vision) and texting invitations to their patients (age 18-85) to complete an online Covid-19 questionnaire that was designed by clinical and scientific experts for use in primary care.

Further details are provided in this information pack:

<https://optimumpatientcare.org/COVID-QI/> and to learn more about participation in the programme please email info@optimumpatientcare.org

Conference on remote consulting

Convenzis' "2nd Revolutionising General Practice: Remote Consulting Virtual Conference" will take place from 10:30 am - 3:00 pm on Tuesday 8 September. They are offering free places for NHS staff. Key topics will include:

- remote consulting primary care implementation toolkit
 - innovation and inspiration – how providers responded to coronavirus
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- medico-legal risks and limitations of interacting with patients online, and
- identifying early infections with remote observations.

NB If you wish to attend they advise people to use a personal laptop or mobile device (using Chrome as your browser) as there are sometimes difficulties accessing full functionality for the event on NHS devices.

More details about the conference and the availability of free places are here:

<https://www.convenzis.co.uk/events/revolutionising-general-practice-the-virtual-remote-consulting-conference/>

Flu

Notifications to GP practice - changes for 2020

As in previous years, pharmacists will record flu vaccinations given on PharmOutcomes. For each vaccination, the system will automatically generate a notification that will be sent to the patient's GP practice when data is saved. There have been some changes this year to how this will operate – these are detailed in the [attached document](#) which also provides a contact point if you need any help in taking account of these changes.

In order to make sure that notifications are sent through electronically it is important that a verified secure email address for your practice is held in PharmOutcomes. Please refer to the guidance on page 2 of the attached to make sure this is correctly set up for your practice.

Information for 50-64 year old patients

Due to the increased amount of queries received by practices on the 50-64 year old cohort expansion, we thought we would circulate the statements below prepared by NHSE communications team. Practices may wish to use the

statement 'for patients' on their website.

For providers

Please note that flu vaccination for people who are aged 50 to 64 who are not in an at risk group will not be available until November at the earliest, and then only if there is sufficient vaccine. This is to ensure that those who are most at risk are vaccinated first. You should neither invite nor vaccinate to anyone in this age group until advised to do so. Please continue to invite and vaccinate those in at risk groups aged 50 to 64 as normal.

For patients

Please note that, if you are aged between 50 and 64 and not in a clinical at risk group, the earliest you will be offered a flu vaccination is November, providing there is sufficient vaccine. No appointments will be offered for people in this age group until then. This is to ensure that those who are most at risk are vaccinated first. If you are aged 50 to 64 and are in a clinical 'at risk' group which is eligible for the flu vaccination, for example you have a health condition which puts you at risk from the flu, you will be invited earlier.

Sent on behalf of the Kent Surrey and Sussex Screening and Immunisation Teams

Administration

Data protection - help is available

The CCG's GP Data Protection Officers (DPOs) are available to help practices in Kent and Medway should you have any concerns about information governance and data protection. This might include support with:

- complex subject access requests (SARS)
 - data sharing/data processing agreements(DSA/DPA)
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- data protection impact assessments (DPIA)
- managing data incidents
- the data security protection toolkit (DSPT).

They can also provide guidance with the national data opt out (NDOO) and creating a suite of all the necessary policies and procedures. The DPOs are available to attend practice meetings virtually and also are planning to set up webinars on key areas.

Three DPOs currently cover specific areas. Latifa Aina can help practices in Ashford, Thanet, Faversham, Maidstone, the Weald and west Kent (jointly with Pam Ashe). Pam Ashe supports practices in south Kent, Canterbury and coastal areas, west Kent (jointly with Latifa Aina), Sevenoaks and Tonbridge. Rachel Adams can provide assistance to practices in Medway, Swale, Dartford, Gravesend and Swanley.

All can best be contacted via a generic email:

kmccg.northkentgdataprotection@nhs.net.

Patient engagement

Event invite for your Patient Participation Group (PPG) members

On Wednesday 9 September there is an opportunity for members of your PPG to join an online public meeting to find out how the CCG governing body plans and pays for NHS services. It will cover the following:

- how public money is spent on health care services
 - how the CCG looks at performance and the quality of care across health care, and
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- how the CCG makes sure that appropriate risk and assurance systems are in place.

The event has already been advertised through [the community bulletin](#) which members of your PPG may receive but you may also wish to inform them of this opportunity.

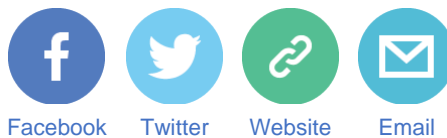
To attend PPG members can simply click on the following link at 12:30 pm on Wednesday 9 September: <http://bit.ly/KMCCGEvent090920> It will be held on Microsoft Teams Live.

For further information or help in joining the meeting please contact kmccg.engage@nhs.net

Please share this update with colleagues who are [welcome to subscribe](#) to the mailing list.

Previous issues of the GP Practice Update [are available online](#).

If you have any feedback or ideas to make the updates more useful to you [please email](#).



Useful links

- [Offers for NHS staff](#)
 - [NHS England primary care bulletin](#)
 - [Kent and Medway Medicines Optimisation Newsletters](#)
 - **Produced by the communications team, NHS Kent and Medway Clinical Commissioning Group**
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