

Kent Local Medical Committee

Supporting list based personalised care, the partnership model and meaningful collaboration

8 Roebuck Business Park, Ashford Rd, Harrietsham, Kent ME17 1AB Tel. 01622 851197 Fax. 01622851198

Making Connections in Dartford Gravesham & Swanley CCG January 2018

Drs Ian Jones, David Lawrence, Kevin Tan and Prav Kasinathan joined John Allingham and Mrs Donna Clarke at the recent LMC/CCG liaison Meeting. Vicky Mason, Corinne Stewart and Debbie Stock attended on behalf of the CCG.

Community Mental Health Team Referrals - inappropriate discharge

This is still an issue. The CCG reported that they are in discussion with KMPT Chief Operating Officer who has agreed to look at the whole process. The LMC pointed out that this is not just a DGS issue. Practices are also experiencing problems with the new children's provider and the CCG asked that information about the issues is sent to Naomi Hamilton, Mental Health Commissioner (naomihamilton@nhs.net), so they can be fed back.

Adult ADHD Shared Care Agreement

No update as Sarah McDermott not present. The CCG agreed to ask for an update and feedback post meeting including how to address the gap between children and adult service and the unmet need with adults presenting as a new diagnosis. The CCG agreed to invite the Mental Health Commissioner to next meeting.

General Practice Forward View (GPFV)/ Primary Care Strategy Update

The CCG are now holding Local delivery group meetings. They are looking to ensure that all the work fits with the STP. The CCG are looking at Governance issues and how the Primary Care Commissioning Committee fits with this. The CCG feel very confident with their progress and that they are keeping GPs in the centre.

There is a plan to implement improved access in collaboration with the

federation with a gradual, properly planned approach.

The CCG has £45k available for training reception/admin staff that needs to be implemented before 31 March. This also needs to be aligned with STP work and roles that are emerging.

The CCG is working actively on taking online consultations forward.

There is now a workforce delivery plan in place looking at strategic needs. Some acute issues are emerging with some impending GP resignations causing concern.

Business Continuity in Primary Care

The CCG recently sent an email asking practices whether they would share their Business Continuity plan. The LMC would support the request for practices to share their plans but it cannot be mandated.

Improved Access

The CCG are planning a pilot between January and March 2018 using transformation monies and in conjunction with the federation. How this is taken forward beyond that will be decided once guidance and the national contract negotiations are completed.

National Winter Advertising Campaign

The CCG was interested to hear the LMC view on the NHS Public Relations about GPs being open over Christmas Bank Holidays. The PR caused high call volumes to NHS111 and some practices volunteered to open but there was some confusion as NHS111 operators did not necessarily refer to the open GP practices.

GP Federation Update

The latest meeting took place last week and the federation are moving forward

at pace. A paper is going to PCCC next week for ratification.

New standard hospitals contract 2017/19: Acute Trust not referring to Memory Clinic

The LMC reported that patients come out of hospital after long stays with a request for the GP to arrange memory investigations. It was suggested inpatients could have a direct referral to the memory clinic. The CCG agreed to pass this query onto Wendy Lakin, the CCG commissioner, who will look into this and take back to DVH.

Out of Area Registrations

The LMC raised the issue of Apps, such as GP at Hand, meaning patients are registering with a practice away from home. If this carries on there could be a big issue when these patients fall ill and need treatment at home and CCGs will need to have a service commissioned to cater for this.

Any Other Business

The LMC reported that Virgin appear to have only just started flu immunisations in Swanley. The CCG agreed to look into this.

It was also reported that Virgin have continued to require a generic instruction to administer form to be filled in from GPs when the FP10 should be sufficient. The CCG will look into this.

The LMC reported that the palliative care form has been redesigned by Ellenor Hospice and it is now 9 pages long and the pages are all separate and not coloured. Previously the form was one folded sheet of A3 with 4 pages. The CCG suggested the LMC talk to the clinical advisor, Amit Kumar, direct.

The LMC pointed out that there are errors in the colorectal 2WW form on DXS. The CCG agreed to liaise with the CCG Cancer Lead to get it amended.

The LMC suggested there could be a symptom list with key words linked to NICE cancer referral guidance on DXS. The CCG agreed to pass this request onto Michelle Jee, the CCG Cancer Lead for consideration.

DL raised an issue with King's where they are telling patients to contact their GP for prescriptions following OPA. JA reported the LMC has written to King's about this.

Date of Next Meeting: 15th May 2018

Donna Clarke Practice Liaison Officer