



# Kent Local Medical Committee

*Supporting list based personalised care, the partnership model and meaningful collaboration*

8 Roebuck Business Park, Ashford Rd, Harrietsham, Kent ME17 1AB  
Tel. 01622 851197 Fax. 01622851198 Email: [info@kentlmc.org](mailto:info@kentlmc.org) [www.Kentlmc.org](http://www.Kentlmc.org)

Medical Secretaries      Dr M Parks  
Dr J Allingham  
Dr C Rickard  
Clerk      Mrs Liz Mears

To:

Chief Executive Officers, Kent & Medway Hospital Trusts  
Glen Douglas, Accountable Officer, Kent & Medway CCGs  
Ian Ayres, Managing Director, MNWK CCGs  
Caroline Selkirk, Managing Director, East Kent CCGs  
Kent & Medway CCG Clinical Chairs  
Kent & Medway GP Practices  
NHS Digital

20<sup>th</sup> April 2018

Dear Colleague

## Electronic Referral Service (eRS)

The LMC raised an item under Urgent Business at its Full Committee meeting on the 19<sup>th</sup> April 2018 to debate its position on the e-Referral Service (eRS).

Concerns were raised that the imminent paper switch off date at Medway NHS Foundation Trust for all consultant-led first outpatient appointments will compromise patient care.

The LMC formally agreed the following motion:

*"Kent LMC will not support the switch off of paper referral systems at Kent Hospital Trusts (Medway, East Kent, Darent Valley & MTW) because we are concerned that patient care will be compromised until:-*

- a) *All GPs and their staff are satisfied that they have been trained to use eRS*
- b) *There is a complete and adequately updated Directory of Service with available appointment slots*
- c) *There is a backup system for use when there is an IT failure*
- d) *Arrangements are in place to meet the needs of practices with connectivity problems and who cannot access eRS*
- e) *The medico-legal aspects of this system are fully addressed by all concerned, including making arrangements for patients who are not on the spine"*

Yours sincerely

Dr G Gupta  
Chairman  
Kent Local Medical Committee

c.c. Kent LMC List Server