



30th May 2022

Dear Colleague

Welcome to this week's edition of the LMC Express.

The local updates for this week include:

- New digital and online services requirements: guidance for GP practices
- Monkeypox: Information for Primary Care
- The Gender Identity Toolkit
- Suspension of Dr Manjula Arora
- A Message from the CCG: Long Covid Survey
- IT Training
- Message from CSU: EMIS training webinars
- Message from the Training Hubs: Are you looking to recruit a Nurse in your practice/PCN?

New digital and online services requirements: guidance for GP practices

From October 2021, [amendments to the GMS and PMS regulations](#) came into effect, bringing in to force a number of the agreements reached by NHS England (NHSE/I) and the British Medical Association (BMA) General Practitioners Committee (GPC) England in previous negotiations and published in January 2021 in [Supporting General Practice in 2021/22](#). These new requirements were originally signalled and agreed in January 2019 as part of a five-year deal, published in [Investment and evolution: A five-year framework for GP contract reform to implement The NHS Long Term Plan](#).

Click [HERE](#) to read the full guidance which outlines the updated digital service requirements.

Monkeypox: Information for Primary Care

Public Health England published information on Transmission, Clinical Features, Patient Assessment and Infection prevention and control in the case of suspected monkeypox. Please click [HERE](#) for further information.

The Gender Identity Toolkit

[The Gender Identity Toolkit](#) is a practicable resource aimed at improving the availability of inclusive and equitable care for trans and non-binary patients at a crucial time. The toolkit consolidates statutory requirements and best practice guidance into an easily implementable, procedural resource. The toolkit highlights a range of common themes in trans and non-binary healthcare, from determining a suitable treatment pathway to updating a patient's name and/or gender marker.

Suspension of Dr Manjula Arora

Kent LMC had added its voice to those dismayed by the treatment of Dr Arora by the Medical Practitioner Tribunal Service. It is concerned that the decision to suspend Dr Arora evidences

that the GMC has failed to learn from the Dr Bawa-Garba case. [Please click here to read Kent LMC's letter in full.](#)

A Message from the CCG: Long Covid Survey

NHS Kent and Medway Clinical Commissioning Group wants to further improve services for people living with Long Covid. In 2021, the CCG commissioned the post-Covid assessment service (sometimes called PCAS) for people with Long Covid.

More than 1,800 people have been referred, assessed, and then referred on for treatment by PCAS. In response to feedback from patients and staff, we are now looking to develop this assessment process and to improve local support and rehabilitation services for those with Long Covid across Kent and Medway.

We want to hear from GPs, clinicians and rehabilitation and support staff who have been supporting patients with Long Covid and those who have referred patients to the PCAS service. Please give us your views by completing this short online [survey](#). **The survey closes on Tuesday, 31 May.** You can also send an email with your views and experiences of services for patients to: kmccg.engage@nhs.net.

The CCG is also getting feedback from patients and families through a patient survey, which can be found [here](#).

Your views will help us make sure that local post-Covid assessment, support and rehabilitation services focus on what matters most to people with Long Covid and their families and carers. To find out more about the services visit the Kent and Medway website page on [Long Covid](#).

IT Training

The CSU can provide a wide range of IT training to primary care staff, including:

- All aspects of EMIS user training, including appointments, workflow, care records
- Summary Care Record
- EPS
- e-RS
- Microsoft Office
- Data Security Protection Toolkit
- Patient Online Services
- Courses for IT Leads
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The training can be conducted:

- Face to Face (one to one/group)
- Presentation/workshop
- Remote (MS Teams)

To enquire or to book training, the CSU can be contacted on 03304 602511, by logging a call on the self-service portal or emailing the training team at nelcsu.km-gpit.training@nhs.net

Message from CSU: EMIS training webinars

Our GP IT training team are offering the following EMIS modules as training webinars via Microsoft Teams. Clinical and non-clinical staff members are welcome to attend these sessions. Whether you are new to using EMIS or just need a refresher you are more than welcome to join us on the following dates:

- **New user training - 31 May 1pm to 2.30pm** - an overview training of the clinical system, including care record, appointment book, medication, workflow manager.
- **Appointment book configuration - 7 June from 1pm to 3pm** - adding and creating sessions/templates, planner management and appointments configuration.

- **Clinical and Document Templates - 10 June and 21 July from 1pm to 3pm** - enabling organisations/practices to manage and maintain clinical and document templates, these sessions will be split into two halves focusing on documents for the first half and clinical templates for the second half of the session.
- **Searches and reports on 16 June from 9am to 11am** - creating searches and reports from practice specific information, include/exclude, difference between rules and features.
- **Workflow modules on 21 June and 7 July from 10am to 12.30pm** - exploring all of workflow modules allowing the practice to fully utilise tasks, lab reports, document management and registrations.
- **Concepts and protocols on 22 June from 12.30pm to 2.30pm** - creating concepts and protocols to aid in decision making processes and to trigger specific templates for clinical intervention.

If you would like to book onto any of these training modules, please send your request via email to Nelcsu.km-gpit.training@nhs.net.

Message from the Training Hubs: Are you looking to recruit a Nurse in your practice/PCN?

The latest nursing students are about to qualify from Canterbury Christ Church and we want to make sure that they are thinking of primary care as the place they wish to build a career. The training hubs offer fully-funded support for newly qualified nurses to transition into primary care. This includes dedicated mentorship, clinical supervision and access to the New to Practice Programme where they will undergo a range of clinical skills development to support their careers and also your practice.

Please see the New To Practice Programme [Brochure](#) and [Flyer](#) for further information.

Here is the link to the Queens Nursing Institute Practice Nurse resources
<https://qni.org.uk/resources/?aow=general-practice>

If you are looking to recruit, consider a newly qualified Nurse by posting your vacancy on the LMC vacancy page, and Canterbury Christ Church Nursing department will direct newly qualified nurses there.

Kind Regards
 Kent Local Medical Committee