



6th June 2022

Dear Colleague

Welcome to this week's edition of the LMC Express.

The local updates for this week include:

- Tackling abuse in general practice
- Fuller Stocktake Report
- GPC Elections May 2022
- CQC Update for Primary Medical and Dental Services: Webinar on Clinical Searches
- Vaxzevria - PGD and National Protocol
- Diabetes awareness to support people with mental health conditions: 16th June 2022

This week we also have the national update from the BMA (attached) and we draw your attention to the following important announcements therein:

- Important information on the GP pension scheme – new CPI modeller
- Fuller Stocktake report on the next steps for integrating primary care
- Extending fit note certification
- Working conditions of independent contractor GPs
- GP workforce and appointment data
- Fees calculator
- Rebuild General Practice: support the campaign
- Monkeypox
- Safe surgeries survey
- NHS Digital survey on the future of GP data sharing
- Primary care wellbeing survey
- Annual health checks to patients aged 14 years or over on the learning disabilities register
- LMC UK conference 2022
- BMA annual representative meeting 2022
- GPC ARM elections

Tackling abuse in general practice

We were saddened to read the article in the [Guardian on 1 June 2022 regarding the increase in abusive and violent behaviour against GP staff](#) and felt that it was a good opportunity to remind you of what tools are available to tackle this unwarranted behaviour.

The Primary Care Policy and Guidance Manual has been updated with the chapter on 'Managing [non-violent] inappropriate and unacceptable patient behaviours, including protecting against discrimination, harassment or victimisation', to include an explicit position on not tolerating any form of discrimination, harassment or victimisation.

The guidance can be found in Part A, Chapter 6, of the Policy Guidance Manual at [B1420-primary-medical-care-policy-and-guidance-manual-may-2022-v4.docx \(live.com\)](#) and outlines:

- The description of inappropriate behaviours which includes, but is not limited to:
 - Using bad language or swearing at practice staff or other service users
 - Racial abuse
 - Sexual harassment

- Unnecessarily persistent or unrealistic service demands that cause disruption
- Causing damage to practice premises or to the property of staff or other service users
- Stealing from practice premises, staff or other service users
- Obtaining drugs and/or medical services fraudulently
- The process for managing such behaviours and when a patient can be removed from a list if displaying such behaviours
- Template letter to send to patients

The CCG campaign 'Not in a day's work', aimed at reducing the level of abuse faced by NHS staff, also includes a host of digital assets practices can publicise in waiting rooms, on websites and social media, and on email banners. These are available [here](#). The CCG also produced [a short film](#) that practices can publicise to their patients.

If you experience any challenging situations with patients and are not sure how to manage them your LMC is available to advise.

Fuller Stocktake Report

The 'Next steps for Integrating primary care report', commissioned by NHS England and NHS Improvement, written by Dr Claire Fuller, was published on 26th May 2022. The report proposes a vision of the future for primary care within ICSSs.

A full copy of the report can be found here [NHS England » Next steps for integrating primary care: Fuller stocktake report](#)

Dr Farah Jameel, BMA England GP committee chair, issued a response to the 'Fuller Stocktake Report' which can be read here [Vital that high quality general practice can thrive amid NHS changes, says BMA in response to Fuller Stocktake - BMA media centre - BMA](#)

GPC Elections May 2022

Following the elections at the recent UK LMC Conference, we are delighted to announce that Dr Zishan Syed, West Kent LMC Representative, has been re-elected to the GPC to serve for another year

On behalf of the LMC we would like to offer our congratulations to Dr Syed.

CQC Update for Primary Medical and Dental Services: Webinar on Clinical Searches

The CQC has developed a suite of clinical searches which are now routinely used when carrying out inspections of GP practices.

Partnering with Ardens and with support from SystmOne, EMIS Web and Vision, these searches will be made available to practices from 31st May. For further information, please see www.ardens.org.uk/cqc

The CQC searches have been specifically designed to identify potential risk. They should not be used as a substitute for a practice's own governance systems and processes for managing patient care.

The upcoming webinar will go into further details about clinical searches, as well as demonstrating how practices can access and use them.

When: Wednesday 22nd June, 13:30-14:30

Where: Microsoft Teams

[Sign-up for the webinar](#)

Vaxzevria - PGD and National Protocol

Staff working under the PGD and/or National Protocol will need to sign up to the new Vaxzevria versions. Please see below links to the Patient Group Direction for Vaxzevria COVID-19 vaccine and the National Protocol for Vaxzevria Covid-19 Vaccine:

Coronavirus » Patient Group Direction for Vaxzevria COVID-19 vaccine ([england.nhs.uk](https://www.england.nhs.uk))
National protocol for Vaxzevria COVID-19 Vaccine (ChAdOx1-S [recombinant]) - GOV.UK (www.gov.uk)

Diabetes awareness to support people with mental health conditions: 9am - 1pm 16th June 2022

This course is being run for mental health nurses and mental health social workers. Please see attached flyer with an overview of the course, its aims and details on how to register. It is free to attend, live and online, and will be delivered by Anne Goodchild, DSN.

Kind regards
Kent Local Medical Committee