

Primary Care Claims – Hints and Tips

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Record keeping

Investigations

Commissioning

Contact Us

Detailed Comments

Avoid DIY

Apology v Indemnity

How to Report a Claim

- For incidents that occurred on/after 1 April 2019, report via mailbox nhsr.cnsgrpnotification@nhs.net and helpline **0800 030 6798**
- For incidents that occurred prior to 1 April 2019 involving MDDUS/MPS members, report via mailbox nhsr.elsgpnotifications@nhs.net and helpline **0800 030 6798**
- Non- MDDUS/MPS members report to NHS Resolution and MDO where allegations span the period pre and post 1 April 2019