## EROS Go Live 27 October 2023

## Are you ready for EROS?

## What is EROS? EROS stands for the Electronic Referral Optimisation System. It will be delivered through the REGO fully integrated referral management platform that NHS Kent and Medway is adopting to streamline and improve referral processes delivering a range of benefits to patients and GP practices.

## Go Live for ENT and MSK/T&O is 27 October 2023 – please make sure you are set up so that you can refer your MSK and ENT patients from 27 October using the new REGO digital solution. Another 18 RTT specialities will go live throughout the year.

## There are things you need to do to make sure you can use REGO.

## ****Ensure you have downloaded the REGO template.****

## Please use the Resource Publisher if it is available in EMIS. Where it’s not available, please use the Template Manager. Check out this [guide for support](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fnhs.us19.list-manage.com%2Ftrack%2Fclick%3Fu%3Dae3825bedab437264acc6843f%26id%3D76548fc891%26e%3D67a27fdefb&data=05%7C01%7Cjessica.brittin%40nhs.net%7C49b2f369fa6e413e863008dbbf69a21e%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638314232631830673%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=AOKySa7V5HHgMuwTrIe6Rl2hEK4CW7xDYJHMIycAQ3Y%3D&reserved=0).

If you encounter any issues, please email kmicb.digital@nhs.net

## ****Ensure you have the REGO icon displayed on your laptop/computer.****

The REGO software has been installed remotely by SCWCSU, but if you have any problems, please email kmicb.digital@nhs.net

1. **Attend an Information and Training webinar** – dates and links below.

11 October 1.30-2.30 pm  [Click here to join the meeting](https://gbr01.safelinks.protection.outlook.com/ap/t-59584e83/?url=https%3A%2F%2Fteams.microsoft.com%2Fl%2Fmeetup-join%2F19%253ameeting_ZmNmYjFlMmMtYmE1OC00ZTk3LTllMDctZjAxMmNiMmQ1ZmU0%2540thread.v2%2F0%3Fcontext%3D%257b%2522Tid%2522%253a%252237c354b2-85b0-47f5-b222-07b48d774ee3%2522%252c%2522Oid%2522%253a%25223c10bd34-6ee3-4cd3-a893-e9c36ee4c003%2522%257d&data=05%7C01%7Cjessica.brittin%40nhs.net%7C49b2f369fa6e413e863008dbbf69a21e%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638314232631830673%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=kQOM8P3PtOX6VClkUZhxtZ6czJ%2BS93pMciJ6fPBKAkM%3D&reserved=0)

17 October 1.30-2.30pm [Click here to join the meeting](https://gbr01.safelinks.protection.outlook.com/ap/t-59584e83/?url=https%3A%2F%2Fteams.microsoft.com%2Fl%2Fmeetup-join%2F19%253ameeting_NzU2ODY4MzYtMzU2Ny00YTM0LWE4ZGQtNWI5MmUzZjJhNWQ1%2540thread.v2%2F0%3Fcontext%3D%257b%2522Tid%2522%253a%252237c354b2-85b0-47f5-b222-07b48d774ee3%2522%252c%2522Oid%2522%253a%25223c10bd34-6ee3-4cd3-a893-e9c36ee4c003%2522%257d&data=05%7C01%7Cjessica.brittin%40nhs.net%7C49b2f369fa6e413e863008dbbf69a21e%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638314232631830673%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=1%2FVCx1g8bdNB57i6lCRLWs91nZle7ZmEZNd4coagZ7o%3D&reserved=0)

18 October 1.30-2.30 pm [Click here to join the meeting](https://gbr01.safelinks.protection.outlook.com/ap/t-59584e83/?url=https%3A%2F%2Fteams.microsoft.com%2Fl%2Fmeetup-join%2F19%253ameeting_NzU2ODY4MzYtMzU2Ny00YTM0LWE4ZGQtNWI5MmUzZjJhNWQ1%2540thread.v2%2F0%3Fcontext%3D%257b%2522Tid%2522%253a%252237c354b2-85b0-47f5-b222-07b48d774ee3%2522%252c%2522Oid%2522%253a%25223c10bd34-6ee3-4cd3-a893-e9c36ee4c003%2522%257d&data=05%7C01%7Cjessica.brittin%40nhs.net%7C49b2f369fa6e413e863008dbbf69a21e%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638314232631830673%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=1%2FVCx1g8bdNB57i6lCRLWs91nZle7ZmEZNd4coagZ7o%3D&reserved=0)

24 October 1.30-2.30pm [Click here to join the meeting](https://gbr01.safelinks.protection.outlook.com/ap/t-59584e83/?url=https%3A%2F%2Fteams.microsoft.com%2Fl%2Fmeetup-join%2F19%253ameeting_ZjIyMmQwZDMtNjE3NS00OWEyLTlhMmMtYjlkMDdhYTk4YTUx%2540thread.v2%2F0%3Fcontext%3D%257b%2522Tid%2522%253a%252237c354b2-85b0-47f5-b222-07b48d774ee3%2522%252c%2522Oid%2522%253a%25223c10bd34-6ee3-4cd3-a893-e9c36ee4c003%2522%257d&data=05%7C01%7Cjessica.brittin%40nhs.net%7C49b2f369fa6e413e863008dbbf69a21e%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638314232631830673%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=fCycJAusduioShSXPWL%2B2LpbxJsJFHHrQMHWBc7TVuk%3D&reserved=0)

25 October 1.30-2.30pm [Click here to join the meeting](https://gbr01.safelinks.protection.outlook.com/ap/t-59584e83/?url=https%3A%2F%2Fteams.microsoft.com%2Fl%2Fmeetup-join%2F19%253ameeting_ZjIyMmQwZDMtNjE3NS00OWEyLTlhMmMtYjlkMDdhYTk4YTUx%2540thread.v2%2F0%3Fcontext%3D%257b%2522Tid%2522%253a%252237c354b2-85b0-47f5-b222-07b48d774ee3%2522%252c%2522Oid%2522%253a%25223c10bd34-6ee3-4cd3-a893-e9c36ee4c003%2522%257d&data=05%7C01%7Cruth.wells%40nhs.net%7Cbd6ad56a2b5b4abdafb108dbbf383018%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638314020260226699%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=upIiq2yJYR8ZOqt1dtKYfwmPLJH00Dl6q6e%2F2gYUytw%3D&reserved=0)

01 November 1.30-2.30pm [Click here to join the meeting](https://gbr01.safelinks.protection.outlook.com/ap/t-59584e83/?url=https%3A%2F%2Fteams.microsoft.com%2Fl%2Fmeetup-join%2F19%253ameeting_ZmM5YzY1NGEtMDlkNS00NjhkLWFiNGUtMTMwYWYxNTAzOThh%2540thread.v2%2F0%3Fcontext%3D%257b%2522Tid%2522%253a%252237c354b2-85b0-47f5-b222-07b48d774ee3%2522%252c%2522Oid%2522%253a%25223c10bd34-6ee3-4cd3-a893-e9c36ee4c003%2522%257d&data=05%7C01%7Cruth.wells%40nhs.net%7Ca663d0fa498942e926c208dbbf5d5416%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638314179779410177%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=8XvTvrKjVREX4WPCWUZmp9Pq7kZsfppTwt%2FmGyMeO0U%3D&reserved=0)

Please share with all your team members who will need to use the system so everyone has a chance to hear about what EROS will do, how it works and why it will be beneficial to you and your patients. Each person only needs attend one session. The sessions will be recorded and then shared in the GP Update weekly so anyone unable to attend can watch it at their convenience. We also have a training and readiness information pack which we will share with you.

**4. EROS Champions –** do you have any team members who would be willing to attend an additional training session to support others post go live? If so, please email the EROS team Kmicb.eros@nhs.net.

We are looking for four Champions per HCP area and will send you the link once your place has been confirmed. Choice of dates below.

08 November 12.30-1.30pm

14 November 12.30-1.30pm

Please contact the EROS team if you have any questions: Kmicb.eros@nhs.net

**Further information and support will be provided in future GP Updates.**