



Kent Local Medical Committee

Supporting list based personalised care, the partnership model and meaningful collaboration

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IC24/LMC Interface Meeting Newsletter January 2019

Drs John Allingham, Ash Peshen, Katja Philipp and Thilla Rajaseker joined Mrs Donna Clarke at the recent IC24/LMC interface meeting. Dr Andrew Catto, Rachel Robinson, Steven Kemp and Dr Sam Thornton attended on behalf of IC24.

Differentials between East and West Kent

IC24 confirmed there is still a difference between East & West Kent pay rates mandated by the differences in funding received from the CCGs. This appears to be because of the difficulty recruiting in West Kent where a lot more agency staff are being used. IC24 are to prepare a report to take to upcoming meeting re Kent & Medway integrated out of hours.

General Service Update IC24

Procurement has recently been launched for Kent and Sussex 111. A Clinical Assessment Service (CAS) will be available across Kent once the 111 procurement is complete. It is envisaged that a GP consultant in Urgent Care will work as a shift leader using video conferencing to support Advanced Nurse Practitioners (ANPs) & Urgent Care Practitioners (UCPs) operating in bases. There will be a continuing role for GPs in bases in certain situations but it is likely GPs will be used for high quality triage and leadership. Additional training in urgent care will be made available to these GPs. A discussion took place about changing times and the need to look at skill mix differently.

The LMC asked how it is envisaged that Urgent Treatment Centres (UTCs) will fit with the CAS as and when they come into being. Dr Andrew Catto responded that he imagines a joined up urgent and emergency care network that could work flexibly across each other. He also sees a role for secondary care within such a

system. There would also need to be ready access to mental health, palliative care and dental. A discussion took place about how this could work.

IC24 asked that the LMC continue to publish and encourage use of the IC24 quality email address:

quality.ic24@nhs.net to report any OOH issues that arise.

Death Certification issuing by OOH doctors

The LMC reported a concern about GPs working OOH that find themselves the only GP to see a patient in the 2 weeks before death being required to certify the death. IC24 have recently funded 2 GPs to do the certification and also cremation form. Dr Andrew Catto reported that he has spoken to the Chief Coroner about this but had been unable to secure a meeting as it was clear that the GPs concerned felt pressurised by the Coroner to sign the certificate. It is quite a rare occurrence and the LMC commends IC24 for funding the work. Dr John Allingham commented that if someone dies within 24 hours of admission to A&E it automatically gets referred to the coroner and that the same principle should be applied to OOH.

Supporting GP Appraisal Needs

IC24 confirmed that they are using structured revalidation templates (SRTs) and also creating an automated process for annual audit. The weakness in their system has been that they have not got an automated portal for performance data, but this is in the process of being introduced and will include other data such as how many patients were admitted to A&E during your shift. In the meantime, if anyone needs anything for their appraisal that has not been supplied

automatically, they simply need to ask for it.

Change in registrar supervision to ANPs

Thilla Rajaseker reported that he has been made aware that some GPs are concerned that it appears training is being exclusively provided to registrars by ANPs within IC24 and that there are some things they can only learn from a GP. IC24 responded that registrars are able to choose the shifts that they attend and are free to sit in with GPs or ANPs. It is possible therefore that they do choose only ANP shifts. The LMC suggested discussing further with the Deanery. AC expressed concern that GPs are not coming forward for educational supervisor training despite numerous offers. The LMC agreed to help raise awareness and encourage GPs to attend the next course.

Concerns regarding OOH Service (HSJ November 2018)

The LMC asked whether IC24 had any comment regarding the HSJ article. Dr Andrew Catto commented this resulted in quite a turbulent time for the organisation especially because of the media spin on the story. IC24 presented a paper to the Kent HOSC last week. They have seen significant improvements in performance over the Christmas period and the service was actually adequately staffed with ANPs and UCPs over the reported Wednesday night shift.

Bonus Scheme Variations

Concerns were raised that people have not received expected bonus payments from IC24. IC24 commented this would be when people have arrived late for shifts which causes problems and is the reason why the scheme was introduced. It was requested that people are advised at the time that they will lose their bonus payment, and it was asked whether bonus payments could be linked to outcomes rather than productivity. It was agreed that Thilla Rajaseker and Sam Thornton meet to discuss further.

Date of Next Meeting:
3rd April 2019

Donna Clark
Practice Liaison Officer