



Kent Local Medical Committee

Supporting list based personalised care, the partnership model and meaningful collaboration

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Darent Valley Hospital Trust/Kent LMC Interface Meeting March 2019

Drs Siva Nathan, Ian Jones and David Lawrence joined Dr Caroline Rickard and Mrs Donna Clarke at the recent DVH/LMC interface meeting. Dr Steve Fenlon attended on behalf of DVH, and Drs Lestak and Lee, GP Trainees, attended as observers.

Direct Access for Radiologists

Steve Fenlon has investigated the reporting incident and is now working on how to deal with this particular cohort of patients. Siva Nathan reported things have improved but has experienced requests to refer for CT whilst the patient is still in hospital. Steve Fenlon stated this occurs when a patient has a chest X-ray in ED. They are now trying to work out a pathway to ensure these get followed up. A question was raised about a recall system for pulmonary nodules – SF will take this forward.

Steve Fenlon stated there is a national issue with auto reporting which has been picked up by the CQC. They are looking at how to resolve this.

Ian Jones reported that he often receives reports with no guidance about what to do next and asked whether the radiologist could state “No Further Action” or what is being/needs to be done.

eRS in Hubs

The LMC reported this has been raised with NHSE and NHSD but it is a national technological issue being worked on so there is nothing more we can do locally.

Issues were raised of 2WW referrals that require tests. This is an issue when patients are seen in a hub and the referral decision is made and is a particular problem for gynae 2WW that require an ultrasound. Steve Fenlon agreed to make some enquiries about the process.

Ian Jones asked for ED pathways for all specialities. Steve Fenlon stated that although pathways exist the system does not currently work as well as it should mainly because of the extreme workload. He was disappointed to hear ACU is not working for GPs, again because of the workload and he will look into this further. It was suggested that possibly one phone line is not enough, and that consideration be given to having non-clinical staff who are trained to perform a certain amount of triage to help direct patients.

GMS Contract 2019/24

Primary Care Networks (PCNs)

Donna Clarke gave an overview of what a PCN is. A discussion took place about what this will look like and what this may mean for the federation.

North Kent Pathology Update

Steve Fenlon reported that there have been no incidents for the last 3 months and the lab is looking more stable, although there is still a high turnover of staff. They are currently conducting a harm review on the list of around 3000 patients whose tests were not processed correctly at the start.

Ian Jones asked whether they look at advice being given with results, and reported that where advice is given it is very useful. It was suggested that a checklist would be good. Steve Fenlon agreed to look into how advisory notes get onto the results and ask whether they can be changed.

STP

The LMC asked how the STP is working for the Trust. Steve Fenlon commented that he has less involvement recently. Locally he is working with GP and CCG colleagues on the new model of care to align the system around the patient.

Referral to Community Services

Kevin Tan raised a question around why DVH cannot refer direct to Community Services. Steve Fenlon agreed to look into this.

Hospital Prescriptions

An example was given of how patients are not being given a prescription by the hospital (gastroenterology and urology) when results of a test come through following a hospital attendance, they are writing to the GP to prescribe. Steve Fenlon agreed to follow up and mentioned that they are in the process of procuring an electronic prescribing system.

Guidance on RAST tests

Kevin Tan requested that guidance be issued on when to do RAST tests. Steve Fenlon agreed to look into this.

Issues with EDNs

Steve Fenlon reported that he is aware of the issues with EDNs and there is a project going on, involving GPs, aiming to achieve this.

Date of Next Meeting

10th September 2019

Donna Clarke

Practice Liaison Officer